

Mission Statement: The Livermore Valley Chamber of Commerce enhances the business environment and quality of life in the Livermore Valley through innovation, leadership, visionary programs and powerful connections. 2018 Livermore Valley Chamber Chairman's Circle



Why Comcast Business 2019

Enterprise and Business Grade Solutions ~ Digital Transformation ~

John Lengyel | Enterprise Account Executive, Comcast Business | California Region (925) 200-1059 john_lengyel@comcast.com / <u>https://www.linkedin.com/in/john-lengyel-91ba109</u> Comcast Proprietary & Confidential

Local Comcast Business Team



John Lengyel, Sr. Enterprise Account Executive (925) 200-1059 John_Lengyel@comcast.com

Experienced collaborative sales executive with over 29 years of designing and delivering Network, Voice, and Business Solutions to companies which result in a significant return on investment. My approach is to establish a clear understanding of the goals & initiatives of the company to see if a Comcast solution is the best fit. From initial contact to beyond the start of services, our team delivers a holistic, diverse, single provider partnership focused on you, your people and your business.

Kevin Prasad, Business Account Executive (925) 409-4846 Kevin_Prasad@comcast.com

As a local sales executive specializing in our advanced products such as business class high-speed internet, voice and video services; While committed to provide the best customer experience and network solutions to grow all types of businesses.

Howard Wilner, Solutions Engineer (925) 453-6411 Howard_wilner@comcast.com

Technical Sales Professional with 17+ years in sales and telecommunication design. Experience developing effective solutions to address systematic business challenges related to Connectivity, Voice, Security and Cloud services in both direct and channel sales environments.

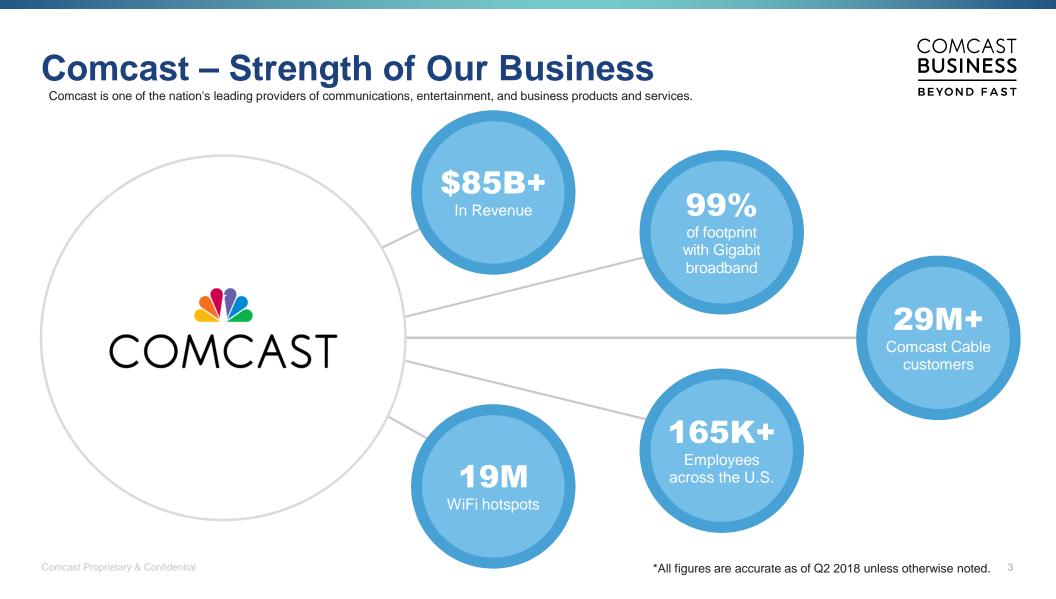
Joe Celentano, Area ales Manager (925) 424-0908 Joe_Celentano@cable.comcast.com -

I have over 18 years of experience contributing extensive sales and technical acumen to grow revenue for prominent technology organizations. Experienced in managing tenured sales teams, in addition to launching new sales teams from the ground up. I am passionate about caring for customers and selling them technology solutions that help their bottom line and make their jobs easier.

Julie Forcum, Client Service Manager / Major Accounts Julie_Forcum@cable.comcast.com

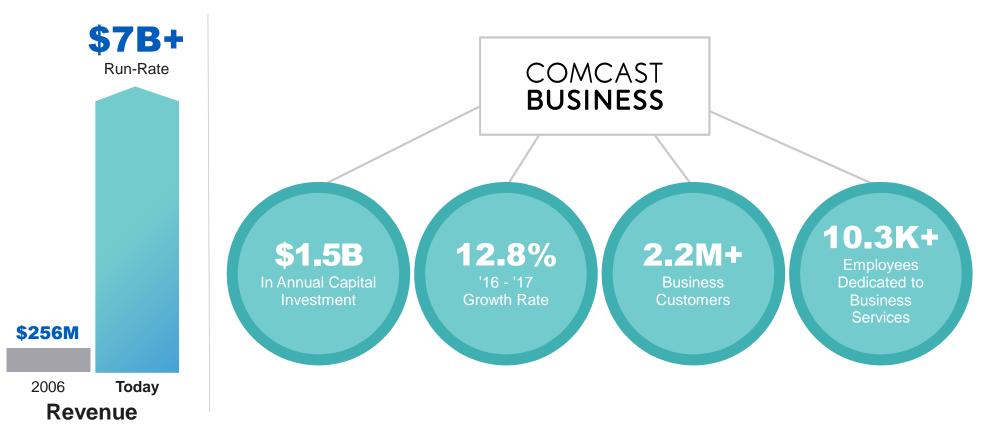
As an Enterprise Client Service Manager, I am a key member of the sales and business operations team, contributing to the delivery of the sectors' sales targets and business objective as a primary face to the customer for account stewardship ensuring a positive customer experience and leading to increased customer retention and revenue growth.

Joe Novotny, Regional Sales Director Joseph_Novotny@cable.comcast.com



Where We Are

Trusted by over 2 million businesses every day, we are responsible for powering the businesses that power the community.



*All figures are accurate as of Q2 2018 unless otherwise noted. 4

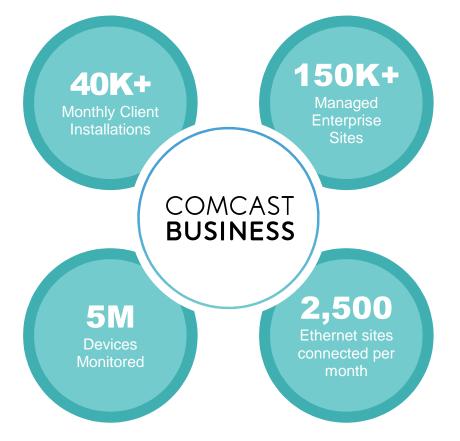
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BUSINESS

Comcast Business – By the Numbers



Business portfolio includes Fiber Ethernet (Symmetrical 10Mbps-10Gbps), Gig Cable (HFC) Internet, Advanced Voice, TV, LTE Failover, Wifi and WAN solutions BEYOND FAST



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A New Internet Customer Every

16 Seconds



An Ethernet Location Installed Every **5 Minutes**

*All figures are accurate as of Q2 2018 unless otherwise noted. 5

A Diverse Network

Our privately owned, enhanced network with 600,000 miles of fiber optic and HFC cable delivers a vast, constantly growing footprint that spans 29 regional areas in 39 states. **Completed a major \$5M investment in Livermore with our Fiber/Cable PRO-BUILD in 2017/18.**

- **Physically diverse network** from "telcos" (routes, access points, building access, etc.)
- Largest converged IP network in the country
- Comcast continues to double its network capacity every 18 – 24 months
- Far-reaching fiber and HFC infrastructure
- Network monitoring, management and client support in every market 24x7x365
- Customer monitoring from redundant NOCs
- Voice SLA; 99.9% availability





Capacity that scales up to **100 Gbps**

160k fiber route miles



700+ connected data centers

nnected ters

One of the largest Voice over IP provider in the nation



Livermore Fiber and Cable – Serviceability and "Pro Build"



Comcast Business - Self Help Location Serviceability Checker Tool: https://business.comcast.com/service-availability

FCC Service map <u>https://www.fcc.gov/reports-research/maps</u> is presently down due to GOV shutdown. Please try one of these web search alternatives or just call/email me to check any location for Comcast Fiber or Cable services anywhere in the USA: <u>https://broadbandnow.com/</u> <u>https://www.highspeedinternet.com/providers</u>



Award Winning Services

COMCAST BUSINESS

BEYOND FAST

Gig Speed Internet (Coax), Ethernet (Fiber), SD WAN, TV, Basic and Advanced Voice (Mobility Voice, PRI/SIP Trunks Voice Edge) and more...

https://business.comcast.com/enterprise https://business.co

https://business.comcast.com https://cbcommunity.comcast.com



Award Winning Services

Comcast business products and services provide a significant value and are scalable to meet the needs of your growing organization.

Internet Telephony

- Telephony Product of the Year
- SD-WAN Product of the Year



Leading Lights

- Most Innovative Business Cloud Service
- Most Innovative SD-WAN Service
- Most Innovative NFV Deployment Strategy



COMCAST BUSINESS BEYOND FAST

TMCnet

• Communications Solutions Product of the Year



American Business Awards

- Gold Stevie Award Winner in the Innovation of the Year
- Bronze Stevie Award Winner in the Most Innovative Tech Company of the Year



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Analyst Recognition

- Vertical Systems Group Ethernet Services Leaderboard
- IHS Markit UCaaS ScoreCard Leader
- Infonetics Leading VoIP Provider
- SMB VoIP Services Competitive Strategy Innovation & Leadership



InfoTech

 Data Center Excellence



COMCAST **Metro Ethernet Forum Excellence BUSINESS BEYOND FAST** ETHERNET SETHERNET EXCELLENCE AWARDS MEF 2014 2014 EXCELLENCE MEF AWARDS 2017 AWARDS 2016 **Enterprise Application** Enterprise Application of the Year Professionals **Best Service of the Year** of the Year Sports/Entertainment Ethernet Industry Person of the Year North America Health MEE ETHERNET **ETHERNET** EXCELLENCE AWARDS EXCELLENCE AWARDS 2014 2014 EXCELLENCE AWARDS 2015 EXCELLENCE MEF AWARDS 2017 AWARDS 2016 Enterprise Application Enterprise Application of the Year Enterprise Application of the Year Best Application of the Year **Best Application of the Year** of the Year Education Government Health Government **Sports & Entertainment** '14 '15 '16 '17

Voice of the Customer

Your goals are our focus; Deliver an exceptional customer experience, enhance employee engagement and optimize operations to meet new challenges.

Excellent Product Backed by Excellent Service.

"Project management and installation was well planned out... product runs on an excellent Comcast backbone and provides the quality service and support that you come to expect from Comcast. Overall, a great product for small, medium, or large businesses alike."

Director of IT Healthcare Connectivity Services

Great Experience.

"I am very satisfied with my purchase and would highly recommend it to anyone in the market for a similar solution."

CEO Media Connectivity Services

Understood Our Needs and Exceeded Expectations.

"Comcast took us seriously. Their team was not driven by any agenda other than serving our needs... One of the best experiences I've ever had with an ISP in +20 years in IT."

CTO Education Ethernet Network Services

Beat Expectations.

"I have had experiences with various bandwidth and telecommunications products over many years, this was honestly one of the smoothest installs I can recall and we've had zero issues since turn up."

Director of IT Professional Services Connectivity Services

Speedy Service With Flawless Planning And Execution.

"They did a fantastic job with helping us plan the deployment of multiple circuits in a very short time frame. We had a unique acquisition situation and Comcast was able to deliver circuits faster than we could have imagined. Overall it was a very pleasant experience with great results for the business."

Systems and Network Administrator Healthcare Connectivity Services

High Reliability At A Reasonable Cost.

"I've found Comcast Business service to have extremely high reliability. Comcast's fiber technology was a vast improvement over AT&T and Verizon copper."

IT Manager

Retail Ethernet Network Services



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BUSINESS

COMCAST

Analyst Validation

Leading Innovation

Comcast's technology leap into both SD-WAN and a multi-vendor NFV environment is ambitious and impressive.



Comcast Business is a strong connectivity and applications partner to distributed enterprises.



Comcast is transferring knowledge across the company from hardware to software, ensuring that its workforce is prepared for a digital future.



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Network Transformation

Comcast Business is maintaining a rapid pace of network infrastructure investment, expanding fiber reach and availability of Ethernet and DOCSIS 3.1 services.

() GlobalData.

Full orchestrated platform positioned to enable multiple, future best-of-breed VNF's in a seamless fashion.

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Comcast is able to focus on advancing its enterprise value as a network transformation partner via its DOCSIS 3.1 platform.



COMCAST BUSINESS BEYOND FAST

Success

Impressed with ability to go from nice idea on SD-WAN to GA in less than a year – good indicator on execution.



Comcast is attracting large businesses through its managed services portfolio and nationwide broadband coverage.

TBR

Comcast Business is also improving how it interacts with customers and has invested more than \$1 billion over the last four years to improve customer experience across all segments.

Ġ GlobalData.

Proven Leadership In Entertainment

The Comcast NBCUniversal Family knows entertainment, so we can help you engage your audiences.



Universal Pictures 1st ever studio with three \$1 Billion movie releases in a single year χfınıty χι

X1 (Award winning Video experience) for the Stadium, customized for low latency, channel lineups, locally created channels, Team/venue specific VOD library, X1 Sports app and multiple display syncing across televisions



Universal Parks & Resorts are premier theme park destinations serving 40+ Million visitors each year



XFINITY OnDemand has the largest library with over 4B hours viewed in 2016 alone

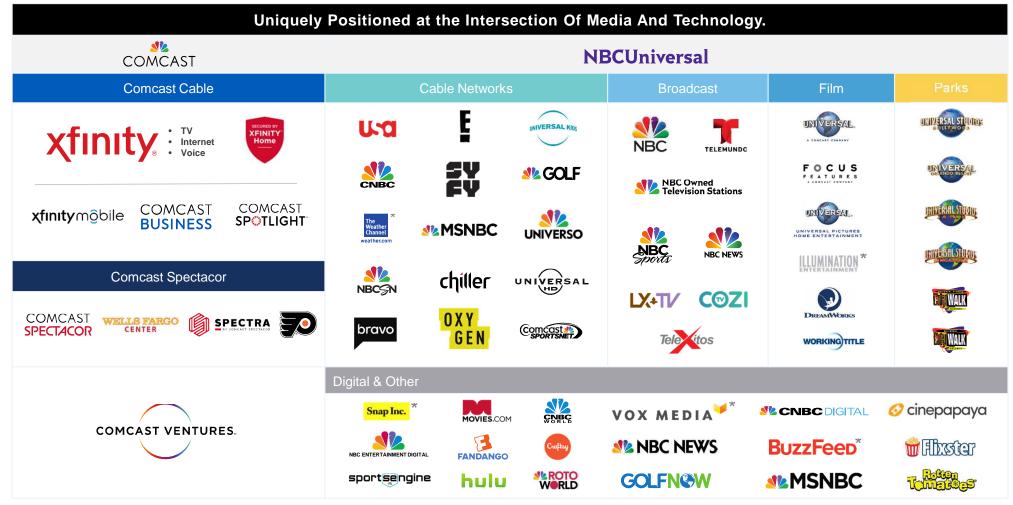


NBC is the **#1 Primetime Network** for 18-49 year-olds

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BUSINESS

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Questions & Answers



